



POLICY

Főnix Hotel**
7621 Pécs, Hunyadi János út 2.
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Weboldal: www.fonixhotel.com

The staff of Főnix Hotel will do everything to ensure that your stay and rest in our hotel meet your expectations. Therefore, we kindly ask you to take note of and adhere to the following when booking a room.

The reception is open daily between 8 am and 8 pm.
We are unable to receive guests outside of reception opening hours.

We can provide rooms to our guests from 2 pm on the day of arrival and until 11 am on the day of departure.

Smoking is prohibited throughout the hotel!
Please, our smoking guests, find the designated smoking area!

Please respect the peace of other guests and do not disturb them by making noise. Please pay special attention to each other's peace between 8 pm and 8 am.

Guests are required to use the furnishings and equipment in the room for their intended purpose. The hotel will reimburse the person who caused the damage due to negligence or intent.

If you do not want your rest in your room to be disturbed, please hang the "Do Not Disturb" sign on the door handle of the room.

Only guests registered at the reception may stay in the hotel rooms, please welcome your visitors in the lobby.

If you notice a technical problem in the hotel area, but especially in your room, please notify the reception.

It is forbidden to take furniture and textiles (e.g. blankets, towels, etc.) out of the hotel!

The hotel is entitled to terminate the accommodation contract with immediate effect and to expel the guest from the hotel without any obligation to refund and/or compensate for damages if the guest does not use the room provided or other areas of the hotel as intended, or does not comply with the hotel's safety regulations and rules.

We wish you a pleasant stay in our hotel!